

Lab Development and Support Services Menu

Lab Services List

All services from this menu are billed as time and materials.

Contact sales@learnondemand.com for rates and volume discount information.

Service	Description
Support - Platform	Support issue with lab platform
Support - Lab	Support issue with lab, not platform related
Lab Performance Analysis	Lab performance across your organization, a lab series or individual lab, identifying inefficiencies and potential cost savings
Lab Optimization	Increase performance and efficiency of labs using our optimization methodology
Lab Editing	Lab steps copy edited by experienced professionals to any style guide
Lab Testing	Lab steps tested by experienced professionals with recommended changes
Lab Environment Development	We build the lab environment for your existing on-prem lab or a lab where you already have the lab steps
Challenge Lab Script Development	We develop scripts to convert your lab to a scored lab for activity-based assessment
Lab Localization	Lab steps translated into one of many languages

Packaged Services Menu

Discounts available based on these unique service offerings.

Contact sales@learnondemand.com for package rates.

Package	Description
Full Meal Deal	We develop, edit and test your lab and host it for you. Get 10% off on hosting charges for 6 months.
Cloud Lab Care	For cloud-based labs that change often. We proactively test the lab monthly.
Workshop Lab Care	Best for cloud-based workshops where you need the labs tested and verified the week before each event.
Lab Dev Polish	Your lab developers are not editors nor testers. Let them do the development and let us copy edit and test the labs.
Lab Environment Build	Have lab developers but don't want them spending time building the lab environment? We'll build the lab environment to your specification and your lab developers can write the lab steps.

*Average price per hour based on typical hours required for packaged service with discount applied. Actual hourly rate may be lower or higher based on number of hours used with the volume discount applied.